

**GLOBAL TELECOM CONNECT
TERMS & CONDITIONS**

As an independent distributor, I understand and agree that:

1. I am of legal age in the country of my residency. I agree that I am an independent Distributor, responsible for determining my own business activities without the direction or control of Global telecom CONNECT and not an agent or employee of Global telecom CONNECT. I will not represent in any manner that I am an agent or employee of Global telecom CONNECT. I am responsible for the payment of all self-employment taxes and all other taxes required under any taxing agency.
2. This position does not constitute the sale of a franchise or of a Distributor position and no fee or purchase for participation as a Distributor has been required of me.
3. I understand and agree that the company has instituted a stop loss safeguard to insure adequate commission payouts. The earning cap per pay period is 65% of the total CV (commissionable volume) during that period.
4. I acknowledge that I have read and understand and agree to the terms set forth in this agreement.
5. I agree that as a Global telecom CONNECT Distributor, I shall place primary emphasis upon the obtaining of customers who are not Distributors. Distributors residing in the U.S. states of Maine, North Dakota, Michigan, Indiana, Iowa, and West Virginia are limited to \$495.00 in sales aids and services purchases as a Distributor from the Company during the first six months of Distributor status. Permissible Distributor sales aids and services purchases shall be automatically modified to comply with the exemption requirements set forth in states laws regulating business opportunities.
6. In presenting Global telecom CONNECT products and distributorships to prospects, I agree that such presentations shall be strictly according to the following format and that I will be terminated as a Distributor if I fail to do so:

In each presentation of the Distributor position, the prospect shall be directly informed that no fee, purchase or customer relationship is required or is a means to become a Global telecom CONNECT Distributor.
7. In order to maintain a viable Marketing Program and to comply with changes in federal, state or local laws in economic conditions, Global telecom CONNECT may provide Policies and Procedures for Distributors from time to time, as well as to modify its Distributor Compensation Program. Such Policies and Procedures and Compensation Plan modifications, and all changes thereto, shall become a binding part of this Agreement upon publication on the official Global telecom CONNECT Internet website.
8. I understand that no regulatory authority ever endorses or approves any product, compensation program or company, and I will make no such claim to others.

9. I understand that my Distributor position can be inherited or bequeathed, but cannot be transferred or assigned during my lifetime without written consent of the Company which consent will not be unreasonably withheld.
10. This Agreement shall be deemed in effect your acceptance of these Terms & Conditions with my electronic signature, which is required as part of the distributor enrollment.
11. I will not promote my Distributor business nor use the Company name, or the trade names, logos, sales materials, trademarks or service marks of Global telecom CONNECT except in materials provided by the Company or approved in writing by Global telecom CONNECT prior to their use by me. I understand that unauthorized use or duplication of trademarks or copyrighted materials is a violation of law.
12. I am responsible for supervising and supporting Distributors I sponsor into the program and in my commissionable downline. I agree to maintain monthly communication and support to those Distributors in my commissionable downline by way of any of the following, or combination thereof: Personal contact, telephone communication, written communication, and attendance at Distributor meetings.

Returns

Global telecom CONNECT offers a 100% 30-day return policy (less shipping charges) to all Preferred Customers, Online Customers, Retail Customers, and Distributors on their first purchase of a particular Global telecom CONNECT product, if the product is returned in resalable condition. Global telecom CONNECT will not provide a refund on any products that are not returned to the Company in resalable condition. Subsequent purchases may not be returned under this guarantee.

1.1 Returns by Retail Customers

GTC offers, through its Distributors, a 100% 30-day return policy to all Retail Customers--on the first purchase of a GTC hardware product only. Every Distributor is bound to honor the Retail Customer guarantee. If, for any reason, a Retail Customer is dissatisfied with any GTC product, the Retail Customer may return the unused portion of the product to the Distributor from whom it was purchased, within 30 days, for a replacement, exchange or a prorated refund for the product that is returned in resalable condition (less shipping costs). GTC will not refund sales of GTC communication services.

1.2 Returns by Online and Preferred Customers.

GTC offers online and preferred customers a 30-day return policy, if, for any reason, an Online Customer or Preferred Customer is dissatisfied with any GTC hardware product, he or she may return his or her initial purchase of that product to the Company in resalable condition within 30-days, for a replacement, exchange or a refund of the purchase price for the product returned in resalable condition (less shipping). GTC will not refund sales of GTC communications services.

1.3 Returns by Distributors (Products Purchased for Personal Consumption)

If a Distributor is unsatisfied with any GTC hardware product purchased for personal use, the Company offers a 100% 30-day money-back return policy (less shipping) on his or her first purchase of a GTC

hardware product returned in resalable condition. This guarantee is limited to the Distributor's initial purchase of a GTC hardware product only. If a Distributor wishes to return subsequent purchases, the return will be deemed an inventory repurchase and the Company shall repurchase the inventory pursuant to the terms of this agreement, and the Distributor's Agreement shall be canceled. GTC will not refund sales of GTC communication services.

1.4 Returns by Distributors (Products Returned by Personal Retail Customers)

If a personal Retail Customer returns his or her initial purchase of a hardware product to the Distributor from whom it was purchased, the Distributor may return it to the Company for an exchange or refund for any unused hardware product returned in resalable condition (less shipping). All products returned by personal Retail Customers must be returned to the Company within 10 days from the date on which it was returned to the Distributor along with the sales receipt which the Distributor gave to the Retail Customer. GTC will not refund sales of GTC communication services.

1.5 Cancellation of Communication Services

Preferred Customers, Online Customers, Retail Customers, and Distributors must notify GTC of the cancellation of monthly communication service at least 10 days prior to the monthly billing date for Customer or Distributor communication service. Failure to cancel the service ten days prior to the billing date will result in the termination being effective for the following monthly billing cycle.

1.6 Return Product Authorization

Before any product may be returned to GTC, whether it is a shipping error, retail customer return, damaged product or resignation, the distributor must contact GTC customer service either by fax, postal delivery or email to obtain a Return Merchandise Authorization number (RMA). Any package received without such identification clearly visible on the package exterior will be refused.

1.7 Return of Inventory and Sales Aids by Distributors

Upon cancellation of a Distributor's Agreement, the Distributor may return inventory in resalable condition and sales aids for a refund if he or she is unable to sell or use the merchandise. A Distributor may only return products and sales aids purchased by him or her that are in resalable condition. Upon receipt of the products and sales aids, the Distributor will be reimbursed 90% of the net cost of the original purchase price(s), less shipping charges. If the purchases were made through a credit card, the refund will be credited back to the same account. The Company shall deduct from the reimbursement paid to the Distributor any commissions, bonuses, rebates or other incentives received by the Distributor which were associated with the merchandise that is returned.

2. Montana Residents

A Montana resident may cancel his or her Distributor Agreement within 15 days from the date of enrollment, and may return his or her starter kit for a full refund within such time period.

3. Procedures for All Returns

The following procedures apply to all returns for refund, repurchase, or exchange:

1. All merchandise must be returned by the Distributor or customer who purchased it directly from Global telecom CONNECT.
2. All products to be returned must have a Return Authorization Number which is obtained by calling the Distributor Services Department. This Return Authorization Number must be written on each carton returned.
3. The return is accompanied by:
 - a. a completed and signed Consumer Return Form;
 - b. a copy of the original dated retail sales receipt; and
 - c. the unused portion of the product in its original container.
4. Proper shipping carton(s) and packing materials are to be used in packaging the product(s) being returned for replacement, and the best and most economical means of shipping is suggested.
5. All returns must be shipped to Global telecom CONNECT shipping pre-paid. Global telecom CONNECT does not accept shipping-collect packages.
6. The risk of loss in shipping for returned product shall be on the Distributor. If returned product is not received by the Company's Distribution Center, it is the responsibility of the Distributor to trace the shipment.
7. If a Distributor is returning merchandise to Global telecom CONNECT that was returned to him or her by a personal Retail Customer, the product must be received by Global telecom CONNECT within ten (10) days from the date on which the Retail Customer returned the merchandise to the Distributor, and must be accompanied by the sales receipt the Distributor gave to the Retail Customer at the time of the sale.

No refund or replacement of product will be made if the conditions of these rules are not met. Upon notification GTC will instruct the distributor where to ship the product and will issue an RMA (Return Merchandise Authorization) number, which must be clearly written on the exterior of the returned package(s). Upon receipt and verification GTC will ship out the replacement product(s).

8. If a distributor wishes to return product purchased for personal use, inventory purposes or sales aids while the Distributor Agreement was in effect, all product in CURRENT, REUSABLE AND RESALABLE condition which has been purchased within twelve (12) months shall be repurchased subject to compliance with the Seventy Percent Rule. The purchase shall be at a price of not less than ninety percent (90%) of the original net cost to the participant minus any freight charges and commissions paid to the distributor. Any such requests will be considered a resignation of the distributorship.

All international returns must be made within ninety (90) days ** from the date of purchase and are subject to all other guidelines stated herein.

In the event that inventory is returned that does not meet the above conditions for return, such

merchandise will be held for a period of thirty (30) days during which time the distributor has the right to request return of those items. Distributors will pay for all shipping charges. Should this request not be received by the customer service department in the time period noted above, GTC reserves the right to destroy such inventory without further compensation to that distributor.

** The permission return period may vary according to country and state laws.**

In order to ensure that a distributor refund issued in a timely manner, the following steps should be followed:

- a. A written request must be submitted, either by fax, postal delivery or email to GTC customer service, clearly citing the reason for the resignation and for the return of product and/or sales materials.
 - b. Upon receipt of the proper information, GTC will instruct the distributor where to ship the products along with the RMA (Return Merchandise Authorization) number, which must be clearly visible on the exterior of all packages. Any return without this information on the outside of the package will be refused without exception. GTC will issue the refund within approximately thirty (30) days from the date of receipt of the authorized merchandise.
 - c. The distributor assumes the cost of shipping any merchandise to GTC.
 - d. The distributor assumes responsibility for packing and shipping products in a manner that will ensure that it is received in a timely manner and with minimal damage. GTC will not accept damaged merchandise for refund.
 - e. Refunds will be issued in the same manner that payment was received. This means that if a credit card was used to place the order, the reimbursement will be issued back to that same card. If the payment was made by check, the refund will be issued in the same name as received.
9. Should a distributor refuse delivery of any GTC shipment or request to return any previously purchased product for a refund, such request will be deemed as a voluntary suspension.
 10. Federal law empowers a buyer to cancel certain sales without penalty prior to midnight of the third (3rd) business day following the transaction. This rule covers retail consumer sales of Twenty-Five Dollars (\$25.00) or more that occur away from the retailer's main office. In addition, the distributor must orally inform the buyer of the three (3) day right to cancel at the time the buyer signs the contract of sales or purchases the goods.
 11. GTC will not accept product exchanges from distributors.
 12. If a retail customer mails or delivers to a distributor a valid notice of cancellation prior to midnight on the third (3rd) business day after ordering or purchasing product, it must be honored by the distributor. If a buyer has taken delivery of the goods, that product must be returned along with the notice, in as good a condition as when delivered. Within ten (10) business days after receiving the notice, the distributor must refund all payment made under the contract of sale. Should retail customers contact GTC customer service concerning refusal of a distributor to issue the appropriate refund in the time period indicated, such distributor will be subject to suspension of

distributorship pending resolution of the complaint.

13. No refund or replacement of product will be made if the conditions of these rules are not met.

4. Warranties.

Except as expressly stated herein, GTC makes no warranty or representation as to the merchantability, fitness for a particular purpose, workmanship or any other warranty concerning any product or service purchased from or through GTC.